

## Emergency Solutions Grant Performance Standards (rural area)

*(Any agency that fails to meet the Division's Performance Standards will be considered "at-risk" for future funding.)*

<b>Rural Nevada Standards as Approved by RNCOC</b>		
<b>Program Level-All Programs</b>		
<b>Goal</b>	<b>Measurement</b>	<b>Standard</b>
Integration with RNCOC	# of RNCOC meetings attended	ESG sub-recipients must attend at least 75% of RNCOC meetings held annually
On-time draw reimbursement requests and reporting with accurate data	# of quarterly draws and reports submitted on-time	ESG sub-recipients must submit draw reimbursement requests and quarterly reports no later than due date 98% of the time; and
	% of data missing or inaccurate	Report must have less than 10% of data missing or inaccurate
Collaboration efforts including coordination with local CDBG, CSBG, VA, faith-based groups, charities and other programs or services to obtain funding to support ESG programs	# of proposals submitted for funding	ESG sub-recipients will collaborate with other funding sources to enhance opportunities to meet ESG/Hearth Act goals.  Measurement of this goal will be based on the total number of funds awarded to the agency that are used in conjunction with and/or as match for ESG programs.
Coordination with local Workforce Investment Boards and/ or Community Coalitions	# of meetings attended and partnerships formed	ESG recipients must participate in at least 4 meetings per year. Provide summary annually of meetings attended and any partnerships formed. Sub-recipients shall also provide information to local Continuum of Care
Discharge Planning	Action steps with timeline identified for developing community wide discharge plan	Within 12 months developed and submitted an action plan with timelines for developing a community wide discharge plan
	MOU formalized with community partners	Within 18 months submit executed MOU with at least 2 partner agencies identified in the discharge plan
HMIS and effective data collection	% of client information accurately and completely entered into HMIS	Client data will be entered into HMIS with less than 10% of the data reported inaccurately
	# of clients entered into HMIS	95% of program participants will be entered into HMIS within 1 week of assistance
<b>Program Level – Emergency Shelter</b>		
<b>Goal</b>	<b>Measurement</b>	<b>Standard</b>
Reduce average length of stay	Average length of stay in the homeless shelter is reduced by 15%	Total average length of stay in shelter of less than 45 days
Increase discharge to permanent housing	% of homeless who exit to appropriate housing	At least 25% of homeless clients are placed in permanent housing upon discharge from shelter
<b>Program Level-Homeless Prevention</b>		
<b>Goal</b>	<b>Measurement</b>	<b>Standard</b>
Reduce the number of first time homeless	% of program participants who were stabilized and diverted from shelters	At least 50% of program participants did not become homeless within 6 months of assistance; and

		To demonstrate program success, year-over-year data indicates that 50% clients assisted did not become homeless as a result of assistance.
Prevent homelessness and achieve independent living in PH for families and youth defined as homeless under other Federal programs	% of program participants who meet the definition of homeless under other Federal programs provided assistance	50% of program participants who meet the definition of homeless under other Federal programs become stabilized and have access to permanent housing
Improve employment rate and income amount of program participants	% of program participants who obtained employment  % of program participants with higher than minimum wage employment for at least 19-hours per week	At least 5% of <i>disabled</i> program participants gained employment income; or  At least 25% of <i>non-disabled</i> program participants have maintained or increased employment income prior to program exit;  At least 20% of program participants obtained a part-time job with an hourly wage higher than minimum wage.
	% of program participants with a IDA or other savings account to help with stability upon program exit  % of program participants enrolled in a GED or job training program if applicable  % of program participants who increased household income (either cash or non-cash benefit)	At least 10% of program participants have been enrolled in an IDA program or have set-up a savings account with monthly savings goals;  At least 50% of program participants have enrolled in a GED or job training program as a result of assistance;  At least 30% of all program participants have increased household income prior to program exit
<b>Program Level - Rapid Re-Housing Program</b>		
<b>Goal</b>	<b>Measurement</b>	<b>Standard</b>
Achieve independent living in permanent housing	% of homeless clients moved into permanent housing	75% of clients placed in permanent supportive housing will remain in that housing after 7 months
Improve employment rate and income amount of program participants	% of program participants who obtained employment  % of program participants with higher than minimum wage employment for at least 19-hours per week	At least 5% of <i>disabled</i> program participants gained employment income; or  At least 25% of <i>non-disabled</i> program participants have maintained or increased employment income prior to program exit;  At least 20% of program participants obtained a part-time job with an hourly wage higher than minimum wage.

	% of program participants with a IDA or other savings account to help with stability upon program exit	At least 10% of program participants have been enrolled in an IDA program or have set-up a savings account with monthly savings goals;
	% of program participants enrolled in a GED or job training program if applicable	At least 50% of program participants have enrolled in a GED or job training program as a result of assistance;
	% of program participants who increased household income (either cash or non-cash benefit)	At least 30% of all program participants have increased household income prior to program exit

Since State ESG funds were also provided to the City of Reno for shelter operation costs and rapid re-housing programs, the City was required to develop Performance Standards for the Washoe County recipients what are in line with the Reno Area Alliance for Homeless Continuum of Care. Those Standards are as follows:

### Emergency Solutions Grant Performance Standards (northern area)

<b>Northern Nevada Standards as Approved by RAAH</b>		
<b>Program Level-All Programs</b>		
Goal	Measurement	Standard
Integration with CoC	# of CoC meetings attended	ESG sub-recipients must attend at least 75% of CoC meetings held annually
On-time draw reimbursement requests and reporting with accurate data	# of quarterly draws and reports submitted on-time  % of data missing or inaccurate	ESG sub-recipients must submit draw reimbursement requests and quarterly reports no later than due date 90% of the time; and  Report must have less than 10% of data missing or inaccurate
Coordination with local Workforce Investment Boards and/ or Community Coalitions	# of meetings attended and partnerships formed	ESG recipients must participate in at least 4 meetings per year. Provide summary annually of meetings attended and any partnerships formed. Sub-recipients shall also provide information to local Continuum of Care
HMIS and effective data collection	% of client information accurately and completely entered into HMIS  # of clients entered into HMIS	Client data will be entered into HMIS with not less than 90% accuracy  95% of program participants will be entered into HMIS within 1 week of assistance
<b>Program Level – Emergency Shelter</b>		
Goal	Measurement	Standard
Reduce the average length of stay	Average length of stay in the homeless shelter is reduced by 15%	The average length of stay in shelter of less than 75 days
Increased discharge to permanent housing	% of homeless who exit to appropriate housing	At least 25% of homeless clients placed in permanent housing upon discharge from shelter
<b>Program Level-Rapid Re-Housing Program</b>		
Goal	Measurement	Standard
Increased income for rapid re-housing clients	% of clients that have increased income at exit from program	25% of clients will have increased income at exit from re-housing program
Increased housing retention for rapid re-housing clients	% of homeless sustaining permanent housing in rapid re-housing program	75% of clients placed in permanent housing will remain in that housing after 7 months

Increased discharge to non-ESG assisted housing	Number of Households (single and family) successfully transitioning off of assistance (moving into permanent subsidized housing programs, paying rent independently, etc)	75% of clients receiving rapid re-housing assistance will transition to non-ESG funded permanent housing
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Since State ESG funds were also provided to Clark County for homeless prevention and rapid re-housing programs, the County was required to develop Performance Standards for the Clark County recipients what are in line with the Southern Nevada Continuum of Care. Those Standards are as follows:

**Emergency Solutions Grant Performance Standards (southern area)**

<b>Southern Nevada Performance Standard as Approved by LV/CC CoC</b>		
<b>Program Level – Emergency Shelter</b>		
<b>Goal</b>	<b>Measurement</b>	<b>Standard</b>
Improve outcomes for homeless people staying in shelter	Average length of stay in the homeless shelter is reduced	Reduce length of emergency shelter stays to 60 days
	Increase in homeless who exit into transitional or permanent housing	40% of shelter stays of less than 31 days and exit into transitional or permanent housing  50% of shelter participants exit into a transitional or permanent housing situation
<b>Program Level-Homeless Prevention</b>		
<b>Goal</b>	<b>Measurement</b>	<b>Standard</b>
Prevent an increase in number of homeless households with children in unincorporated county	% of households with children who were stabilized and diverted from shelters	At least 50% of participants assisted will remain in permanent housing 6 months after the last assistance provided under the ESG program
Improve the self-sufficiency of homeless households in the unincorporated county	% of program participants with an increase in self-sufficiency	30% of program participants will see an increase in self-sufficiency scores by 20% using the Housing Needs Assessment Matrix
<b>Program Level-Rapid Re-Housing Program</b>		
Reduce the number of households with children in the unincorporated county	% of households with children who were stabilized and diverted from shelters	At least 50% of participants assisted will remain in permanent housing 6 months after the last assistance is provided under the ESG program
Improve the self-sufficiency of homeless households in the unincorporated county	% of program participants with an increase in self-sufficiency	30% of program participants will see an increase in self-sufficiency scores by 20% using the Housing Needs Assessment Matrix