



# TENANT FILE ORGANIZATION

# File Organization

- ▶ The Division recommends tenant records be retained in a 6-part folder.
- ▶ All documents should be secured within fasteners.





# File Organization



- ▶ Part 1
  - ▶ Lease and lease addendums
    - ▶ Most recent lease on top followed by previous leases in sequential order counting backwards
- ▶ Part 2
  - ▶ Tenant Income Certifications (TICs)
  - ▶ Income and asset verifications
  - ▶ Any supporting documents
    - ▶ Most recent TIC on top followed by previous TICs, counting backwards to the initial TIC

# File Organization

- ▶ Part 3
  - ▶ Move-in documents
    - ▶ Applications
    - ▶ Application fee documents (i.e., receipts)
    - ▶ Move-in unit inspection
    - ▶ Exhibit G, Race and Ethnic Data Reporting Form
- ▶ Part 4
  - ▶ Section 8 Documents



# File Organization

- ▶ Part 5
  - ▶ Miscellaneous documents
- ▶ Part 6
  - ▶ Tenant contact information
    - ▶ Complaints from/ against tenant
    - ▶ Reasonable accommodation requests
    - ▶ Notices
    - ▶ Eviction paperwork



# File Organization

- ▶ Helpful: Placing color paper as dividers between yearly certifications and lease years allows for a faster review process
- ▶ Some properties print the date the file was reviewed on the appropriate divider.





# In Review



- ▶ Part 1 – Lease and lease addendums
- ▶ Part 2 – TICs, verifications, supporting documents
- ▶ Part 3 – Documents at move-in
- ▶ Part 4 – Section 8 documents
- ▶ Part 5 – Miscellaneous documents
- ▶ Part 6 – Tenant contact information

Any Questions

