

**ENERGY ASSISTANCE PROGRAM  
MANAGEMENT MONITORING SUMMARY  
Year-To-Date SFY 2020**

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	July	YTD AVERAGE	YTD TOTAL
<b>CASE PROCESSING</b>															
<b>UNPROCESSED APPLICATIONS**</b> (Carry Forward from Prior Months)	608	1,774	1,724	1,899	1,546	1,050	887	1,254	925	844	1,211	1,165		1,241	
<b>APPLICATIONS***</b> (Received in Current Month)	3,542	3,550	3,346	3,034	2,357	2,366	2,888	2,399	2,325	2,504	2,293	2,284		2,741	32,888
<b>Missing Decisions ****</b>	11	43	42	59	29	30	58	35	31	72	57	3			470
<b>% Change-Same Month/Prior Year</b>	8%	2%	27%	10%	-1%	-1%	2%	0%	-24%	-18%	-26%	-3%		-2%	
(New Applications Projected)*	3,404	3,784	3,150	2,947	2,515	2,445	2,807	2,556	3,027	3,028	3,082	3,307		3,004	36,052
<b>CASE DECISIONS</b> (Made in the Current Month)															
	2,474	3,707	3,317	3,554	2,882	2,745	2,579	2,763	2,703	2,209	2,526	2,331	723	2,655	34,513
(Case Decisions Projected)	2,023	2,618	2,380	2,618	2,142	2,499	2,499	2,261	2,618	2,618	2,380	2,618	1,190	2,440	30,464
<b>Filled Caseworker Positions (Avg)</b>	17	17	16	16	17	17	17	17	17	15	15	15		16	
<b>Applications Approved</b>	1,738	2,244	1,991	2,112	1,788	1,645	1,613	1,735	1,817	1,550	1,682	1,357	291	1,659	21,563
<b>Applications Denied</b>	736	1,463	1,326	1,442	1,094	1,100	966	1,028	886	659	844	974	432	996	12,950
<b>UNPROCESSED APPLICATIONS</b>	1,774	1,724	1,899	1,546	1,050	887	1,254	925	844	1,211	1,165	1,215		1,291	
<b>Average Days to Process a Case</b>	14	15	16	17	17	15	14	14	13	17	12	16		15	
<b>Energy Burden of Assisted HHs</b>	2.00%	2.20%	2.05%	2.05%	2.16%	2.01%	1.98%	2.18%	2.08%	2.09%	2.06%	2.15%		2.08%	
<b>FIXED ANNUAL CREDIT (FAC)</b> ANNUAL BENEFIT															
<b>FAC BENEFITS PAID</b>	\$1,339,515	\$1,861,083	\$1,658,414	\$1,767,799	\$1,419,450	\$1,303,527	\$1,243,780	\$1,362,668	\$1,394,980	\$1,241,772	\$3,883,208	\$1,920,883	\$3,459,989	\$1,835,159	\$23,857,068
Universal Energy Credit (UEC)	\$137,688	\$185,811	\$735,401	\$1,627,423	\$1,263,381	\$1,140,016	\$372,554	\$374,942	\$233,656	\$351,926	\$482,632	\$184,754	\$34,962	\$548,088	\$7,125,146
Low Income Home Energy Assistance (LIHEA)	\$1,201,827	\$1,675,272	\$923,013	\$140,376	\$156,069	\$163,511	\$871,226	\$987,726	\$1,161,324	\$889,846	\$3,400,576	\$1,736,129	\$3,425,027	\$1,287,071	\$16,731,922
<b>AVERAGE FAC BENEFIT</b>	\$771	\$829	\$833	\$837	\$794	\$792	\$771	\$785	\$768	\$801	\$2,309	\$1,416		\$975	\$1,106
<b>UEC Funds Expended</b>	1.44%	1.94%	7.69%	17.02%	13.21%	11.92%	3.90%	3.92%	2.44%	3.68%	5.05%	1.93%	0.37%	74.52%	
<b>ARREARAGE (ARR) PAYMENTS</b> ONCE IN A LIFETIME															
<b>CASE DECISIONS -CURRENT MONTH</b>	191	323	279	352	248	222	182	187	189	167	215	204	63	217	2,822
<b>Applications Approved</b>	137	236	208	265	191	170	136	134	143	133	170	154	45	163	2,122
<b>Applications Denied</b>	54	87	71	87	57	52	46	53	46	34	45	50	18	54	700
<b>ARREARAGES PAID</b>	\$42,725	\$88,180	\$77,857	\$104,336	\$67,666	\$53,768	\$53,271	\$46,470	\$54,662	\$52,115	\$57,702	\$65,446	\$20,037	\$60,326	784,235
Universal Energy Credit (UEC)	\$42,398	\$86,139	\$76,940	\$102,971	\$66,030	\$53,654	\$52,357	\$45,469	\$34,394	\$51,496	\$56,433	\$63,755	\$19,496	\$57,810	751,532
Low Income Home Energy Assistance (LIHEA)	\$327	\$2,041	\$917	\$1,365	\$1,636	\$114	\$914	\$1,001	\$20,268	\$619	\$1,269	\$1,691	\$541	\$2,516	32,703
<b>AVERAGE ARREARAGE PAYMENT</b>	\$312	\$374	\$374	\$394	\$354	\$316	\$392	\$347	\$382	\$392	\$339	\$425	\$445	\$373	\$370
<b>TOTAL BENEFITS (FAC + ARR)</b>															
<b>TOTAL BENEFITS PAID</b>	\$1,382,240	\$1,949,263	\$1,736,271	\$1,872,135	\$1,487,116	\$1,357,295	\$1,297,051	\$1,409,138	\$1,449,642	\$1,293,887	\$3,940,910	\$1,986,329	\$3,480,026	\$1,895,485	\$24,641,303
Universal Energy Credit (UEC)	\$180,086	\$271,950	\$812,341	\$1,730,394	\$1,329,411	\$1,193,670	\$424,911	\$420,411	\$268,050	\$403,422	\$539,065	\$248,509	\$54,458	\$605,898	\$7,876,678
Low Income Home Energy Assistance (LIHEA)	\$1,202,154	\$1,677,313	\$923,930	\$141,741	\$157,705	\$163,625	\$872,140	\$988,727	\$1,181,592	\$890,465	\$3,401,845	\$1,737,820	\$3,425,568	\$1,289,587	\$16,764,625
<b>AVERAGE TOTAL BENEFIT</b>	\$795	\$869	\$872	\$886	\$832	\$825	\$804	\$812	\$798	\$835	\$2,343	\$1,464		\$1,011	\$1,143

\*B&S Projections as of June 26, 2019

\*\* Applications with a date prior to July 1st for the month of July only.

\*\*\*Does not include carryover of 650 from FY19.

\*\*\*\*Missing Decisions are applications that have previously had a decision on them and a subsequent application has been received.

Average Monthly Benefit

Actual Average Benefit per client

^ Note: BO of \$160 per HH is included in this amount

^^ Note: Of the total amount issued \$3,062,560 was CARES Act Funding